

102 BRAMCOTE DRIVE BEESTON NOTTINGHAM NG9 1DU

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**CLIENT SATISFACTION SURVEY**

NAME:	
ADDRESS:	
NATURE OF PROJECT:	

Your thoughts and opinions are important to our Company. Do please spend a few minutes completing this questionnaire - any additional constructive comments would be welcomed.

Please circle the number which you feel is most applicable to each question. Ranging from Nr.1 the best - through to Nr.5 the least good.

How thoroughly was the survey /inspection carried out?	1	2	3	4	5
How well did the specification meet your expectations?	1	2	3	4	5
Did the estimate arrive with you in the time anticipated?	1	2	3	4	5
How did the workforce's attitude/presentation appear?	1	2	3	4	5
How well was the work explained to you?	1	2	3	4	5
How well were any changes to the specification explained?	1	2	3	4	5
How well was the site left at the end of each working day?	1	2	3	4	5
How well did the quality of work live up to your expectations?	1	2	3	4	5
Overall how well did the project represent value for money?	1	2	3	4	5

Please use the additional space below to make any additional comments/observations.

No really, they are all ones. We think CES do a fantastic job and our thanks go to all who took part in the project.

Thank-You

SIGNED: 	DATE: 30/11/05
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