

# COMBINED ENVIRONMENTAL SERVICES LTD

102 BRAMCOTE DRIVE BEESTON NOTTINGHAM NG9 1DU

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## CLIENT SATISFACTION SURVEY

NAME:	
ADDRESS:	
NATURE OF PROJECT:	

Your thoughts and opinions are important to our Company. Do please spend a few minutes completing this questionnaire – any additional constructive comments would be welcomed.

*Please circle the number which you feel is most applicable to each question.*

*Ranging from Nr.1 the best – through to Nr.5 the least good.*

How thoroughly was the survey /inspection carried out?	(1)	2	3	4	5
How well did the specification meet your expectations?	(1)	2	3	4	5
Did the estimate arrive with you in the time anticipated?	(1)	2	3	4	5
How did the workforce's attitude/presentation appear?	(1)	2	3	4	5
How well was the work explained to you?	(1)	2	3	4	5
How well were any changes to the specification explained?	(1)	2	3	4	5
How well was the site left at the end of each working day?	(1)	2	3	4	5
How well did the quality of work live up to your expectations?	(1)	2	3	4	5
Overall how well did the project represent value for money?	(1)	2	3	4	5

Please use the additional space below to make any additional comments/observations.

TRAY DIDN'T MESS ABOUT. THEY GOT ON WITH IT.

SIGNED:

DATE: 300 2005