

# COMBINED ENVIRONMENTAL SERVICES LTD

102 BRAMCOTE DRIVE BEESTON NOTTINGHAM NG9 1DU

PHONE 0115 922 9810 FAX 0115 967 8103 MOBILE 07831 555599

## CLIENT SATISFACTION SURVEY

NAME:	
ADDRESS:	
NATURE OF PROJECT:	

Your thoughts and opinions are important to our Company. Do please spend a few minutes completing this questionnaire - any additional constructive comments would be welcomed.

Please circle the number which you feel is most applicable to each question.

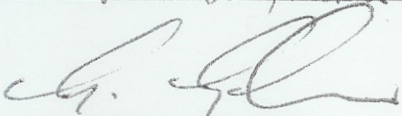
Ranging from Nr.1 the best - through to Nr.5 the least good.

How thoroughly was the survey /inspection carried out?	1	2	3	4	5
How well did the specification meet your expectations?	1	2	3	4	5
Did the estimate arrive with you in the time anticipated?	1	2	3	4	5
How did the workforce's attitude/presentation appear?	1	2	3	4	5
How well was the work explained to you?	1	2	3	4	5
How well were any changes to the specification explained?	1	2	3	4	5
How well was the site left at the end of each working day?	1	2	3	4	5
How well did the quality of work live up to your expectations?	1	2	3	4	5
Overall how well did the project represent value for money?	1	2	3	4	5

Please use the additional space below to make any additional comments/observations.

The project was managed exceptionally well from start to finish. Time-frames were adhered to throughout and the quality of the work carried out was first class. All of the tradesmen were professional and courteous at all times and were a pleasure to deal with. Thankyou!

SIGNED:



DATE:

22/09/2009