

COMBINED ENVIRONMENTAL SERVICES LTD

102 BRAMCOTE DRIVE BEESTON NOTTINGHAM NG9 1DU

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CLIENT SATISFACTION SURVEY

NAME:	
ADDRESS:	
NATURE OF PROJECT:	DRIVE/HARD STANDING & ACCESS RAMP + WALLS.

Your thoughts and opinions are important to our Company. Do please spend a few minutes completing this questionnaire - any additional constructive comments would be welcomed.

Please circle the number which you feel is most applicable to each question.
Ranging from Nr.1 the best - through to Nr.5 the least good.

How thoroughly was the survey /inspection carried out?	1	2	3	4	5
How well did the specification meet your expectations?	1	2	3	4	5
Did the estimate arrive with you in the time anticipated?	1	2	3	4	5
How did the workforce's attitude/presentation appear?	1	2	3	4	5
How well was the work explained to you?	1	2	3	4	5
How well were any changes to the specification explained?	1	2	3	4	5
How well was the site left at the end of each working day?	1	2	3	4	5
How well did the quality of work live up to your expectations?	1	2	3	4	5
Overall how well did the project represent value for money?	1	2	3	4	5

Please use the additional space below to make any additional comments/observations.

EXCELLENT JOB DONE. LADS ALWAYS CLEARED UP AND LEFT EVERYTHING TIDY AND SECURE BEFORE LEAVING JOB AT THE END OF THE DAY. EXTREMELY HIGH STANDARD OF WORK, WOULD HIGHLY RECOMMEND - AND DEFINITELY USE AGAIN.

SIGNED:

B.E. Taylor.

DATE:

JAN 2010.